

(1) I am using Sorenson VRS and it wont allow me to use other VRS, also it blocks me permanently.

(2) I want to call to other users such as D-Link (competating with Sorenson) and it also blocks me while cell phone users are FREE TO CALL anywhere regardless what their providers are. I am NOT allowed to call D-Link through phone number. I am allowed to reach them by IP address --BUT-- the D-Link users can NOT call me at all. ALL I HAD TO IS TO CALL THEM ALL THE TIMES (ONE WAY). I feel I am not fair to others and failed to have equally access.

(3) When I call to Sorenson VRS, I waited forever as I already filed this comment previous one.

Thank you, P. Henry Goldberg